

7/7/07

Jessica Gifford  
Branch Operator  
College Works Painting

1682 Langley Ave.  
Irvine CA 92614

Ms. Jessica Gifford,

We would like to thank you and your staff of painters and helpers for doing a very good paint job to the exterior of our home in Continental Ranch Addition 8 in Marana, Arizona in June of 2007. You were very up front with us in your approach to painting our home. Once we reached a deal on the actual painting, you kept us continually informed about the schedule date and the paint colors. Once painting started, you checked on the progress with us each day and listened to any concerns we had. After the painting was completed, you allowed us to review the work and make a list of any discrepancies. What I particularly like was after reviewing the list with us, the next day your painting crew came back and immediately took care of the discrepancies and you and us then checked that every one had been completed to our satisfaction.

We will be recommending you and your firm to our friends and co-workers whose houses are in need of exterior painting.

Thanks for a job well done.



Johnny and Janet Grinder

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